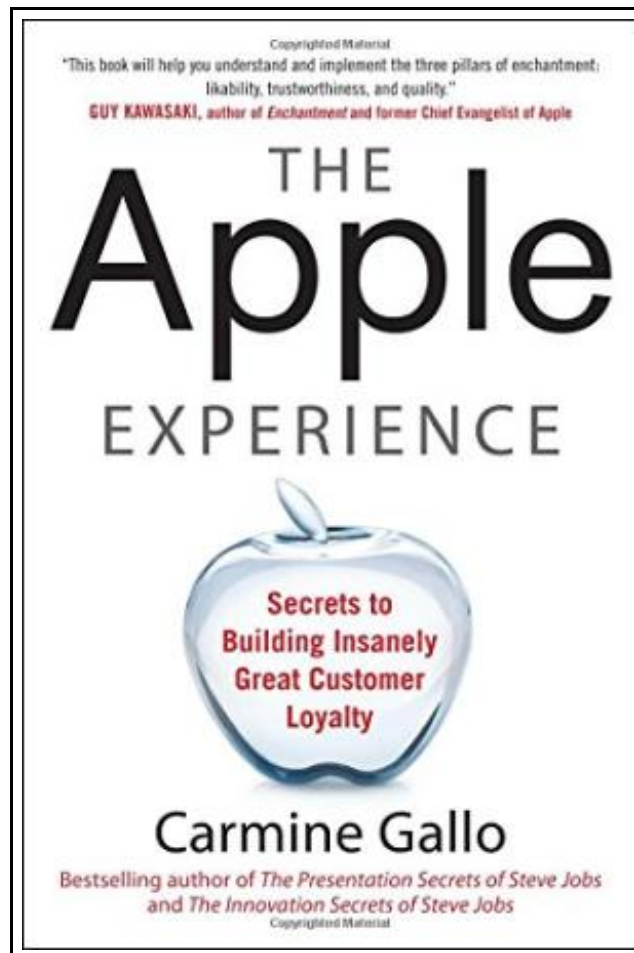


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THE APPLE EXPERIENCE: SECRETS TO BUILDING INSANELY GREAT CUSTOMER LOYALTY



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